MetroPlusHealth



What's new with your flex card and member rewards for 2025

Starting in 2025, there will be changes to the way your flex card and member rewards benefits work. You will receive a new flex card to use for all the same covered benefits, plus you will be able to use your flex card to spend your member rewards points.

One card, two benefits

- Starting on January 1, 2025, InComm will be the new flex card vendor. NationsBenefits will no longer be the flex card vendor.
- Starting on January 1, 2025, your flex card and rewards benefits will be offered on your new InComm card.
- The flex card benefit will feature \$475 per quarter for OTC, groceries, utilities, PERS and bathroom safety devices (no rollover to the next quarter).
- If you already have a rewards card for 2024, you will be able to use the same card as your flex card. You do not need to take any action.
- If you do not have an InComm card, you will receive one in December, so be on the lookout. Once you receive it, follow the activation instructions.





To learn more about MetroPlus Medicare plans in 2025

Call 866.986.0356 (TTY: 711)

Monday – Friday, 8am – 8pm and Saturday, 9am – 5pm At other times, call our afterhours answering service at 800.442.2560. The call is free.

Visit metroplus.org/medicare

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