

Dear Provider,

MetroPlusHealth is aware of and actively working to correct an issue that had delayed acceptance of 837P electronic claim files submitted via Availity.

We were able to resolve the issue today and have begun loading 837P files with a current status of pending. As your files are loaded, you will receive an 277CA acknowledgment transaction.

We expect to have all delayed files loaded by April 1, 2024. We appreciate your patience and value you and the service you provide to our members.

Thank you for your cooperation.

Sincerely,

MetroPlus Health Plan