

Keep this catalog
for future orders.

2023 Flex Card Bathroom Safety Device (BSD) Catalog



Get BSD products delivered to your doorstep at no additional cost
or visit participating retailers and use your flex card to shop!

✓ MetroPlus**Health**

nations**OTC**

MetroPlus.NationsBenefits.com

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Shop Easier, Healthier and Happier

Hello, Valued Member:

We would like to take this opportunity to welcome you and thank you for choosing **MetroPlus Health** to participate in your health care. As a valued member, you have a benefit through **NationsOTC®** that gives you access to a variety of Bathroom Safety Devices.

Placing an order is simple. You have four easy ways to use your benefit allowance and receive two-day shipping at no additional cost. We encourage you to keep this catalog where it's easily accessible. You can use your catalog to place future orders. It also contains helpful information such as:

- Instructions on how to place an order
- Order form and postage-paid envelope
- Abridged list of categories and eligible products

You can also purchase items in participating retail locations using your flex card. Visit **MetroPlus.NationsBenefits.com** for a list for participating retailers.

If you need help placing an order, please call **888-439-9370 (TTY: 711)**. Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year. Language support services are available if needed, free of charge.

Sincerely,

Your NationsOTC Team

Helpful Benefit Information



You can save time and money by using your benefit allowance to order the items you need to personalize your care. We encourage you to spend your full allowance before the end of your benefit period.

Additional information about your benefit is outlined below:



Benefit Usage:

This benefit is only for you and cannot be used for your family or friends.



Availability:

Items, amounts, sizes, and values are subject to change depending on availability.



Substitution:

If an item is out of stock, a similar product of equal or higher value will be shipped.



Delivery:

Please allow two days for delivery.



Returns:

Due to the personal nature of these products, you do not have to ship products you wish to return back to NationsOTC.



Disenrollment:

If you disenroll from your health plan, your benefit will automatically end.

Ordering Products Has Never Been Easier

You have four convenient ways to place an order. Choose the option that's best for you:



Website



To place an order through the MyBenefits portal, scan the QR code using your smartphone camera or visit: **MetroPlus.NationsBenefits.com**



App



To place an order through the MyBenefits app, scan the QR code using your smartphone camera or search "MyBenefits" in the App Store or Google Play.



If this is your first time placing an order online, you will need to create an account by registering on the **MyBenefits portal** or the **MyBenefits app**. If you already created an account, simply log in and select the items you would like to order. Once you're ready to place your order, click "Checkout".



Phone

To place an order by phone, please call **888-439-9370 (TTY: 711)**. Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year.



Mail

To place an order by mail, send your completed order form using the postage-paid envelope to:

NationsOTC
1801 NW 66th Avenue, Suite 100
Plantation, FL 33313

Please Note: Order forms should be mailed **before the 20th of the month** to ensure the order total is applied to the current benefit period. We encourage you to place an order online or by phone if the end of your benefit period is approaching. Please do not send cash or checks in the mail.



Retail

Shop at a participating retail location. Visit **MetroPlus.NationsBenefits.com** to find a participating retailer.

Item #	Description	Count	Price
5647	Bath Mat, Non-Skid	1 ct.	\$14.00
5851	Bath Safety Bench with Back	1 ct.	\$55.00
5537	Bath Safety Bench without Back	1 ct.	\$45.00
4051	Bath Safety Bench without Back, Bariatric	1 ct.	\$65.00
5802	Bed Assist Bar	1 ct.	\$55.00
4159	Bed Wedge	1 ct.	\$55.00
5708	Bedside Commode*	1 ct.	\$75.00
5803	Gait Belt, 60"	1 ct.	\$16.00
5804	Gait Belt, 72"	1 ct.	\$17.00
5591	Handheld Shower Head	1 ct.	\$25.00
5218	Knurled Chrome Grab Bar, 12"	1 ct.	\$17.00
5542	Knurled Chrome Grab Bar, 24"	1 ct.	\$22.00
5805	Knurled Chrome Grab Bar, 32"	1 ct.	\$34.00
5532	Raised Toilet Seat, Locking	1 ct.	\$30.00
5534	Raised Toilet Seat with Arms	1 ct.	\$45.00
4071	Safety Treads, Tub & Stair	1 pack	\$5.00
5853	Shower Mat, Non-Skid	1 ct.	\$14.00
5806	Slipper Socks, One Size Fits Most	1 ct.	\$5.50
5533	Toilet Safety Rails	1 ct.	\$40.00
5536	Transfer Bench, Adjustable	1 ct.	\$80.00
5230	Tub Safety Bar	1 ct.	\$40.00
5032	Tub Safety Bar, Suction 12"	1 ct.	\$16.00

*Under certain circumstances, these items may be covered under either Part B or Part D. When an item is covered by Part B or Part D due to particular circumstances, you would not use your Part C Supplemental OTC benefit to obtain this item because it is Medicare-covered in those circumstances.

This product list is subject to change. Items, quantities, sizes, and values may change depending on availability. This information is not a complete description of the benefits. Items may vary based on the manufacturer and availability. Items may be added or removed at any time without notice. The brand names of the OTC items are trademarks of each company. Item costs may change from year to year. Please review the product labeling and consult with your doctor with any health or medical questions.

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STEP 2 – Make Your Selection

ITEM #	DESCRIPTION	PRICE	QUANTITY	TOTAL
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____

Total Order Amount \$ _____

NOTE: If the total amount exceeds your benefit allowance, a Member Experience Advisor will call you to collect payment before your order can be processed.

STEP 3 – Mail Completed Form

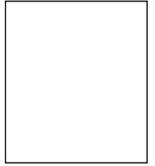
Send the completed order form using the postage-paid envelope to:

NationsOTC
 1801 NW 66th Avenue, Suite 100
 Plantation, FL 33313

If you have any questions or need assistance placing your order, please call NationsOTC at **888-439-9370 (TTY: 711)**. Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year. Language support services are available free of charge.

I understand that the phone numbers and/or emails I provided on this form may be used by NationsOTC or any of its contracted parties to contact me about my account, my health benefit plan or related programs, or services provided to me.

IMPORTANT: Please mail your order form no later than the 20th of the month to ensure your order total is applied to the current benefit period. If you need your order sooner, please go online or call.



Get started today!



Call us at
888-439-9370
(TTY: 711)



Complete and mail
an order form to
NationsOTC



Visit a participating
retail location



Visit us online at
MetroPlus.NationsBenefits.com



Download the **MyBenefits**
app to your mobile device



If you have any questions or need help placing your order, we're here for you.
Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year.
Language support services are available if needed, free of charge.