

2023 MEDICARE

FIRST LOOK NEW YORK CITY



✓ Metro
Plus
Health

WHY SELL METROPLUSHEALTH MEDICARE PLANS?

MetroPlusHealth has offered low-cost, quality health care to people in Brooklyn, the Bronx, Manhattan, Queens, and Staten Island for more than 30 years.

At MetroPlusHealth, we focus on primary and preventive care. You can choose from more than 34,000 doctors and others across the city. You will find many offices right near you, along with local family care sites. You can go to over 40 hospitals including NYU Langone, Mount Sinai, NYC Health + Hospitals, and more. We also offer 24/7 telehealth right from your smartphone, tablet, or computer. And you can gain rewards points for taking steps like visiting your doctor or getting a flu shot. Just like New York City, we draw from many cultures.

Our staff knows our communities and speaks more than 40 languages. We also have interpreters for other languages.



- ✓ Access to over 40 hospitals including NYU Langone, Mount Sinai, NYC Health + Hospitals, and more
- ✓ Over 34,000 providers, 40 hospitals, and 110 urgent care centers
- ✓ The plan of choice for more than 650,000 New Yorkers
- ✓ Network includes IPA such as Corinthian Medical IPA, SOMOS Community Care, Excelsior Medical IPA, Bronx United IPA, Sovereign Phoenix and many more

**With MetroPlusHealth Medicare plans,
you can get:**

✓ \$0 premiums, deductibles,
and coinsurance

✓ 24/7 virtual access to doctors
and therapist

✓ \$0 dental and vision care

✓ Benefits such as prepackaged
drugs, health bucks, rewards
program

✓ \$0 generic prescription drugs

✓ And more!

New Benefits for 2023!

✓ \$400 per year Flex Card that
can help you pay for utilities,
internet, phone, and more!

✓ \$400 per year grocery benefit

✓ \$1,500 per year OTC benefit
that can purchase routine
healthcare products

✓ And more!



MetroPlus Advantage Plan (HMO-DSNP) provides all the benefits of Original Medicare PLUS

- ✓ **Fitness Reimbursement:** Up to \$250 every six months for membership to qualifying exercise facilities
- ✓ **Telehealth:** Free 24/7 virtual access to doctors and therapists from your smart phone, tablet or computer
- ✓ **Routine Transportation:** \$0 copay for up to 14 one-way trips to health-related locations per year
- ✓ **Vision and Comprehensive Dental**
- ✓ **Worldwide emergency room access**
- ✓ **Member Rewards Program:** Earn points by keeping your health appointments and participating in wellness activities. Points can be exchanged for items from our exclusive catalog.
- ✓ **Medications** pre-packaged and delivered to you at no extra cost. Available through PillPack or CVS Pharmacy.
- ✓ **Healthy food vouchers:** Qualifying members may get up to \$100 per quarter (\$400 per calendar year) in food vouchers for purchasing fresh, healthy fruits and vegetables from participating vendors
- ✓ **Over the Counter (OTC)** benefit, members receive \$375 per quarter (\$1,500 per calendar year) for purchase of OTC items (approved non-prescription drugs and health-related items). Any unused balance will automatically expire at the end of each quarter or upon disenrollment from the plan.
- ✓ **Qualified** members pay \$0 for generic prescription drugs
- ✓ **Hearing aids:** Up to \$500 for both ears (every three years)
- ✓ **Flex Card:** Get a pre-paid \$400 debit card annually to use toward home/bathroom safety devices and modifications, groceries, or OTC items

BROKER CERTIFICATION

MetroPlusHealth requires our appointed Medicare brokers have AHIP certification.

Face-to-Face training is not required — MetroPlusHealth offers online training modules to brokers.

A broker who certifies for 2022 will be certified for 2023 as well if their license remains valid and they complete product and compliance training for 2023. With changes in products, brokers need to take updated trainings for 2023.

Brokers that are onboarding and certifying for the first time must provide MetroPlusHealth with the following information:

- ✓ A copy of their broker license
- ✓ Background check documents

Username and Password are provided to the broker by MetroPlusHealth Human Resources department as part of the onboarding process. For questions regarding your username and password access, please email **Mphr@metroplus.org**. For questions about accessing the training modules, contact the Technical Enterprise Help Desk at **enterpriseservicedesk@nychhc.org**.

To confirm appointment or certification, please send an email to **Mphr@metroplus.org**.

As always, for any questions or assistance, you can always call our Broker Support Line at **1-833-917-3525** or e-mail us at **brokersupport@metroplus.org**.

2023 KEY FEATURES

Plan Benefits	MetroPlusHealth Medicare Advantage (HMO-DSNP) H0423-001 In-Network	MetroPlusHealth Medicare Platinum (HMO) H0423-004 In-Network	MetroPlusHealth Medicare UltraCare (HMO-DSNP) H0423-002 In-Network
Counties	Bronx, Kings, New York, Queens, Richmond	Bronx, Kings, New York, Queens, Richmond	Bronx, Kings, New York, Queens, Richmond
Premium Part B Giveback	\$0	\$0	\$0
Total Premium (Part C Part D)	\$0 or up to \$42.40	\$149.00	\$0 - \$42.40
In-Network Plan Deductible	\$0 or \$203	\$0	\$0*
Maximum Out of Pocket (MOOP)	\$0 or up to \$7,550	\$7,550	\$0 or up to \$7,550
Inpatient Hospital – Acute	\$0 copay per day for days 1-5; \$371 copay per day for days 6-9	\$225 copay per day for days 1-8; \$0 copay per day for days 9-90	\$0
PCP Office Visits	\$0 or 20%	\$0	\$0
Specialist Office Visits	\$0 or 20%	\$40	\$0
Over-the-Counter Items	\$375 every quarter	N/A	\$375 every quarter
Medically Necessary Transportation	14 one-way trips	N/A	\$0
Health Club Membership	Up to \$250 every six months	N/A	N/A
Dental Benefits	\$0 or 20% for preventive/cleaning/ routine services; up to \$700 for comprehensive services	\$0 for limited services	\$0
Vision Benefits	\$350 eyewear limit	\$0 for exams and screenings	\$0
Hearing Benefits	Up to \$500 / every 3 years for 2 hearing aids	Up to \$500 / every 3 years	\$0
Flex Card DME/Utilities/ Grocery/OTC benefit (per year)	\$400	N/A	N/A
In-Home Support Services	Assisted Living Services (covered under Medicaid)	N/A	\$0
Rx Deductible	\$0 or \$99	\$480	\$0 or \$99
Deductible Tiers	N/A	N/A	N/A
Laboratory Services	\$0 or 20%	20%	\$0
X-Ray Services	\$0 or 20%	20%	\$0
SSBCI Package	Up to \$100 every quarter in food vouchers	N/A	N/A
Additional Supplemental Packages	N/A	N/A	N/A

*Depends on your level of extra help.

LET'S GET HEALTHY TOGETHER



DOZENS OF COMMUNITY EVENTS

Allowing members to get screenings (dental, mammograms, immunizations, etc.) in their communities during non-working hours (weekends, holidays).

DEPRESSION

Routine depression screening and connection into care.

REMINDERS

Medication refill reminders.
Appointment reminders.

HOME VISITS

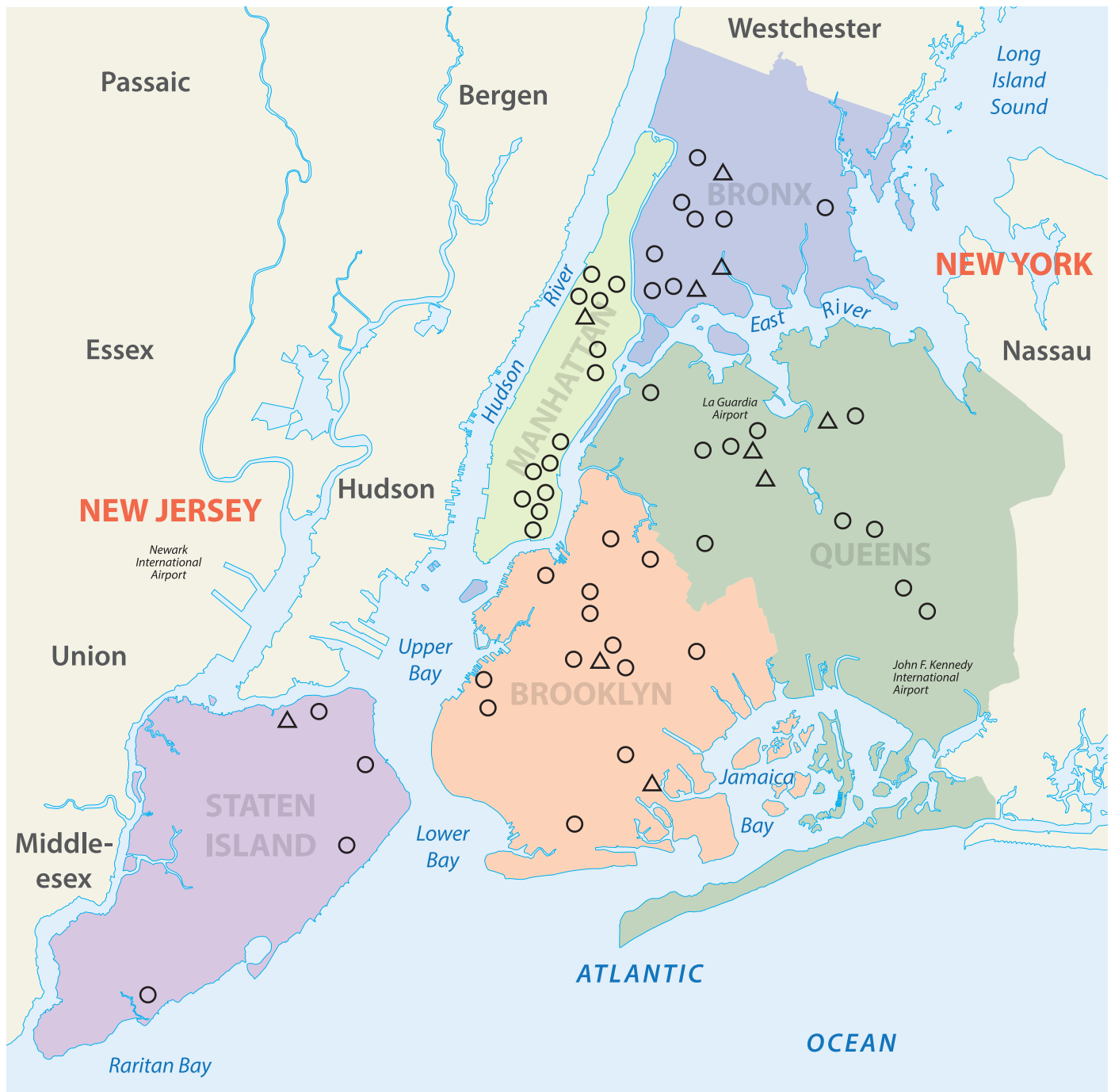
Home visits by licensed professionals (NP, MD) for people who are home-bound.

MEMBER REWARDS PROGRAM

Members collect points by taking their medications, keeping appointments, following preventive care recommendations and wellness activities.

 **MetroPlusHealth**

PARTICIPATING HOSPITALS



○ Hospitals locations
△ Community offices

Hospitals by Borough:

Bronx: 8
Brooklyn: 13
Manhattan: 13
Queens: 10
Staten Island: 4

Participating Hospitals

Borough	Name	Location
Bronx	BronxCare Health System	1650 Grand Concourse, The Bronx, NY 10457
Bronx	Montefiore Medical Center	3415 Bainbridge Ave, The Bronx, NY 10467
Bronx	NYC Health + Hospitals Belvis	545 East 142nd Street, Bronx, NY, USA
Bronx	NYC Health + Hospitals Health Center at Tremont	1920 Webster Avenue, Bronx, NY, USA
Bronx	NYC Health + Hospitals Jacobi	1400 Pelham Parkway South, Bronx, NY, USA
Bronx	NYC Health + Hospitals Lincoln	234 East 149th Street, Bronx, NY, USA
Bronx	NYC Health + Hospitals Morrisania	1225 Gerard Avenue, Bronx, NY, USA
Bronx	NYC Health + Hospitals North Central Bronx	3424 Kossuth Avenue, Bronx, NY, USA
Brooklyn	Brookdale Hospital	1 Brookdale Plaza, Brooklyn, NY 11212
Brooklyn	Interfaith Medical Center	1545 Atlantic Ave, Brooklyn, NY 11213
Brooklyn	Kingsbrook Jewish Medical Center	585 Schenectady Ave, Brooklyn, NY 11203
Brooklyn	Maimonides Medical Center	4802 10th Ave, Brooklyn, NY 11219
Brooklyn	NYC Health + Hospitals Coney Island	2601 Ocean Parkway, Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Cumberland Gotham Health Center	100 North Portland Avenue, Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals East NY Gotham Health Center	2094 Pitkin Avenue, Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Fort Greene Child Health Clinic	295 Flatbush Avenue Extension, Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Kings County	451 Clarkson Avenue, Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Woodhull	760 Broadway, Brooklyn, NY, USA
Brooklyn	NYU Lutheran Medical Center	150 55th St, Brooklyn, NY 11220
Brooklyn	SUNY Downstate Medical Center, University Hospital of Brooklyn	445 Lenox Rd, Brooklyn, NY 11203
Brooklyn	Wyckoff Heights Medical Center	374 Stockholm St, Brooklyn, NY 11237
Manhattan	Beth Israel Medical Center	10 Union Square E #5p, New York, NY 10003
Manhattan	Mount Sinai Hospital	1468 Madison Ave, New York, NY 10029
Manhattan	New York Eye and Ear Infirmary	310 E 14th St, New York, NY 10003
Manhattan	NYC Health + Hospitals Bellevue	462 First Avenue, New York, NY, USA
Manhattan	NYC Health + Hospitals Dyckman Clinica De Las Americas	175 Nagle Avenue, New York, NY, USA
Manhattan	NYC Health + Hospitals Gouverneur	227 Madison Street, New York, NY, USA
Manhattan	NYC Health + Hospitals Metropolitan	1901 First Avenue, New York, NY, USA
Manhattan	NYC Health + Hospitals Ronald Brown Ambulatory Care Pavillion	46 West 137th Street, New York, NY, USA
Manhattan	NYC Health + Hospitals Sydenham	264 West 118th Street, New York, NY, USA
Manhattan	NYU Hospital for Joint Diseases	301 E 17th St, New York, NY 10010
Manhattan	NYU Medical Center, The Rusk Institute for Rehabilitation Medicine	400 E 34th St, New York, NY 10016
Manhattan	NYU Medical Center, The Tisch Hospital	550 1st Ave., New York, NY 10016
Manhattan	St. Luke's Roosevelt Hospital	1111 Amsterdam Ave, New York, NY 10025

Participating Hospitals

Borough	Name	Location
Queens	Flushing Hospital Medical Center	4500 Parsons Blvd, Queens, NY 11355
Queens	Jamaica Hospital Medical Center	8900 Van Wyck Expy, Queens, NY 11418
Queens	NYC Health + Hospitals Elmhurst	79-01 Broadway, Queens, NY, USA
Queens	NYC Health + Hospitals Jackson Heights	34-33 Junction Blvd, Corona, NY, USA
Queens	NYC Health + Hospitals Parsons	90-37 Parsons Blvd, Jamaica, NY, USA
Queens	NYC Health + Hospitals Queens	82-70 164th Street, Queens, NY, USA
Queens	NYC Health + Hospitals Ridgewood	769 Onderdonk Avenue, Queens, NY, USA
Queens	NYC Health + Hospitals Roosevelt	37-50 72nd Street, Flushing, NY, USA
Queens	NYC Health + Hospitals South Queens	114-02 Guy R Brewer Blvd, Jamaica, NY, USA
Queens	The Mount Sinai Hospital of Queens	25-10 30th Ave, Queens, NY 11102
Staten Island	NYC Health + Hospitals Vanderbilt	165 Vanderbilt Avenue, Staten Island, NY 10304
Staten Island	Richmond University Medical Center	355 Bard Ave, Staten Island, NY 10310
Staten Island	Staten Island University Hospital – North Campus	475 Seaview Ave, Staten Island, NY 10305
Staten Island	Staten Island University Hospital – South Campus	375 Segune Ave, Staten Island, NY 10309

Community Offices

Bronx	Fordham Community Office	462 East Fordham Road, Bronx, NY 10458
Bronx	Mott Haven Community Office	502 East 138th Street, Bronx, NY 10454
Bronx	Longwood	953 Southern Boulevard, Bronx, NY 10459
Brooklyn	Kings Plaza Mall	5100 Kings Plaza, Brooklyn, NY 11234
Brooklyn	Flatbush	2221 Church Avenue, Brooklyn, NY 11226
Manhattan	Manhattan Community Office	2104 Adam Clayton Powell Blvd., New York, NY 10027
Queens	Jackson Heights	92-14 Roosevelt Avenue, Jackson Heights, NY 11372
Queens	Flushing	136-13 Roosevelt Avenue, Flushing, NY 11367
Queens	Queens Center Mall	90-15 Queens Blvd, Elmhurst, NY 11373
Staten Island	Port Richmond	238A Port Richmond Avenue, Staten Island, NY 10302

Independent Physician Associations

- Bronx United IPA
- Chinese American IPA
- Corinthian Medical IPA
- Excelsior IPS
- Korean American IPA
- Medisys Medical IPA
- Sovereign Phoenix IPA

Notes



Questions? Just call our Broker Support Team at **1-833-917-3525**, Monday to Friday, 9am–5pm or e-mail us at **brokersupport@metroplus.org**.

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This material is intended for brokers only and should not be construed as making any direct representations to members or potential members.