

YOUR MEMBER HANDBOOK HAS BEEN CHANGED TO INCLUDE THIS INFORMATION

Starting **April 1, 2020**, your maximum pharmacy co-payment (co-pay) will be \$50 per quarter year. The co-pay maximum re-sets each quarter, regardless of the amount you paid last quarter.

The quarters are:

- First quarter: January 1 – March 31
- Second quarter: April 1 – June 30
- Third quarter: July 1 – September 30
- Fourth quarter: October 1 – December 31

If you are unable to pay the requested co-pay you should tell the provider. The provider cannot refuse to give you services or goods because you are unable to pay the co-pay. (Unpaid co-pays are a debt you owe the provider.)

To learn more about these services, call Member Services at 1-800-303-9626 (TTY: 711).