

LGBTQI RESOURCE GUIDE



YOU'RE PART OF OUR COMMUNITY

MetroPlusHealth cares about the health, safety, and overall wellness of LGBTQI New Yorkers. This resource guide is designed to provide useful information including contacts and helpful tips about primary care services, health and legal support, as well as family planning, where to find substance use help, and more.



YOUTH & ADULT RESOURCES

Our LGBTQI Community has access to support groups, health and wellness services, family support, updates for community events, and more:

BRONX

Destination Tomorrow

452 East 149th Street, 3rd Floor
Bronx, NY 10455
646.723.3325

BROOKLYN

Audre Lorde Project: Brooklyn

85 South Oxford Street
Brooklyn, NY 11217-1607
718.596.0342

Brooklyn Community Pride Center

1360 Fulton Street
Brooklyn, NY 11216
347.889.7719

Rainbow Heights Club

25 Flatbush Avenue, 4th Floor
Brooklyn, NY 11217
718.852.2584

STATEN ISLAND

Pride Center of Staten Island

25 Victory Boulevard, 3rd Floor
Staten Island, NY 10301
718.808.1360

MANHATTAN

The Center (The Lesbian, Gay, Bisexual & Transgender Community Center)

208 West 13th Street
New York, NY 10011
212.620.7310

Hetrick-Martin Institute

2 Astor Place
New York, NY 10003
212.674.2400

QUEENS

Queens Pride House

76-11 37th Avenue, Suite 206
Jackson Heights, NY 11372
718.429.5309

Queens LGBT Community Center (The Q Center)

37-18 Northern Boulevard,
Suite 107
Long Island City, NY 11101
718.514.2155

SEXUAL HEALTH EDUCATION

Education resources to protect yourself against sexually transmitted diseases/HIV:

AVERT

www.avert.org

Centers for Disease Control and Prevention

www.cdc.gov/lgbthealth

Department of Health and Mental Hygiene

www1.nyc.gov/site/doh/health/health-topics/sexually-transmitted-diseases.page

Planned Parenthood

www.plannedparenthood.org/learn/stds-hiv-safer-sex/safer-sex



HEALTH SERVICES

Clinics that provide our LGBTQI community with health services with open doors and no discrimination:



APICHA Community Health Center

400 Broadway
New York, NY 10013
212.334.6029



Callen-Lorde Community Health Centers

Manhattan
356 West 18th Street
New York, NY 10011
212.271.7200

Bronx
3144 3rd Avenue
Bronx, NY 10451
718.215.1800

Brooklyn
40 Flatbush Avenue Extension, 3rd floor,
Brooklyn, NY 11201
718.215.1818



Community Healthcare Network

(multiple locations across Bronx, Brooklyn, Manhattan and Queens including mobile locations)

www.chnny.org/locations/
866.246.8259



Family Health Center of Harlem

1824 Madison Avenue
New York, NY 10035
212.423.4500
844.434.2778
(for appointments only)



Institute for Family Health: Sidney Hillman/Phillips Family Practice

230 West 17th Street
New York, NY 10011
212.206.5200



Harlem United

The Nest Community Health Center
169 West 133rd Street
New York, NY 10030
212.849.2780

Willis Green, Jr.
Community Health Center
123 West 124th Street
New York, NY 10027
212.849.2780



Housing Works

(multiple locations across Manhattan and Brooklyn)

Downtown Brooklyn
Health Center
57 Willoughby Street
(Enter at 120 Lawrence Street)
Brooklyn, NY 11201

East New York
Community Health Center
2640 Pitkin Avenue
Brooklyn, NY 11208

Keith D. Cylar
Community Health Center
743-749 East 9th Street
New York, NY 10009

37th Street
Health Center
301 West 37th Street
New York, NY 10018

718.277.0386 (access to all locations)
healthcare.housingworks.org/services/primary-care



Ryan/Chelsea-Clinton Community Health Center

645 10th Avenue
New York, NY 10036
212.265.4500



William F. Ryan Community Health Center

110 West 97th Street
New York, NY 10025
212.749.1820



Mount Sinai *Institute for Advanced Medicine*

Mount Sinai Institute for Advanced Medicine

Comprehensive Health Program
275 7th Avenue, 12th Floor
New York, NY 10001
212.604.1701

Peter Krueger Clinic
275 8th Avenue, Ground Floor
New York, NY 10011
212.420.2620

Samuels Clinic
1000 10th Avenue, Suite 2T
New York, NY 10019
212.523.6500

Morningside Clinic
440 West 114th Street
Clark Building, 6th Floor
New York, NY 10025
212.523.6500

Jack Martin Fund Clinic
17 East 102nd Street, 3rd Floor
New York, NY 10029
212-241-7968

HOW WE CARE FOR YOU



The Pride Health Centers

NYC Health + Hospitals was the first U.S. public health care system to mandate LGBTQI training for all staff members in 2011. Twenty-three of our facilities have earned the Human Rights Campaign Foundation's designation, "Leader in LGBTQ Healthcare Equality" in 2019. To earn this, facilities must train staff in LGBTQI health care, have LGBTQI-responsive policies, and make those policies available to the public and staff.

To better serve the health care needs of the LGBTQI community, NYC Health + Hospitals has the following Pride Health Centers in Manhattan, Brooklyn and the Bronx.

**The Pride Center at
NYC Health + Hospitals / Bellevue**

**The Pride Center at
NYC Health + Hospitals / Jacobi**

**The Pride Center at
NYC Health + Hospitals / Gotham Health, Gouverneur**

**The Pride Center at
NYC Health + Hospitals / Gotham Health, Judson**

**The Pride Center at
NYC Health + Hospitals / Lincoln**

**The Pride Center at
NYC Health + Hospitals / Metropolitan**

**The Pride Center at
NYC Health + Hospitals / Woodhull**

For more information about LGBTQI health services, visit nychealthandhospitals.org/lgbtqhealth or call **844.NYC.4NYC**.

GENDER-AFFIRMING CARE

Gender-affirming care means offering caring, compassionate services for transgender and non-binary people.

Gender-affirming care may include medical care, and can also include gender-affirming surgeries, behavioral health services, and other support services.

Since each person's transition and health goals are different, gender-affirming care must be individualized. The transition supports might start with cosmetic changes and move toward more intensive interventions, including gender-affirming surgery, either trans-feminine or trans-masculine surgeries.



Clinics focused on gender-affirming care:



Mount Sinai *Center for Transgender
Medicine and Surgery*

Mount Sinai Center for Transgender Medicine and Surgery

275 Seventh Avenue, 12th Floor, New York, NY 10001
332.699.6385

Services: Medical care, behavioral health, a variety of gender-affirming surgeries, support services



Callen-Lorde Community Health Centers

Manhattan
356 West 18th Street
New York, NY 10011
212.271.7200

Bronx
3144 3rd Avenue
Bronx, NY 10451
718.215.1800

Brooklyn
40 Flatbush Avenue Extension,
3rd floor,
Brooklyn, NY 11201
718.215.1818

Services: Medical care, behavioral health, support services



Metropolitan

NYC Health + Hospitals / Metropolitan

1901 1st Avenue, New York, NY 10029
212.423.6262

Services: Medical care, behavioral health, gender-affirming surgery on the chest, support services

LEGAL SERVICES

These resources help LGBTQI community members who are seeking legal services:



The LGBT Bar Association of Greater New York

601 West 26th Street,
Suite 325-20
New York, NY 10001
Legal Referrals: 212.459.4873
General Info: 212.353.9118
www.lgbtbarny.org

Offers holistic legal consultations to members of the LGBTQI community related to housing, immigration, family law matters, criminal issues, employment, discrimination, and more.



HIV Law Project

81 Willoughby Street, 5th Floor
Brooklyn, NY 11201
212.577.3001
www.hivlawproject.org

Provides free civil legal services to HIV-positive residents of Manhattan and the Bronx, and to homeless New Yorkers.

Immigration Equality

Immigration Equality

40 Exchange Place, Suite 1300
New York, NY 10005
212.714.2904
www.immigrationequality.org

Works to end discrimination in U.S. immigration law against lesbian, gay, bisexual, transgender and HIV-positive people, and helps obtain asylum for those persecuted in their home country based on their sexual orientation, transgender identity or HIV status.



Lambda Legal

120 Wall Street, 19th Floor
New York, NY 10005
212.809.8585
www.lambdalegal.org

Serves as a national organization committed to achieving full recognition of the civil rights of lesbians, gay men, bisexuals, transgender people and those with HIV through impact litigation, education and public policy work.



Sylvia Rivera Law Project

147 West 24th Street, 5th Floor
New York, NY 10011
212.337.8550
www.srlp.org

Provides free legal services to transgender, intersex and gender nonconforming low-income people and people of color.



Transgender Legal Defense & Education Fund

520 8th Avenue, Suite 2204
New York, NY 10018
646.862.9396
tldf.org

Provides public education, test-case litigation, direct legal services, community organizing and public policy efforts aim to end discrimination based upon gender identity and expression and to achieve equality for transgender people.



MARRIAGE/FAMILY OPTIONS

New York City has always prided itself on its openness and diversity, and we look forward to welcoming all couples who want to get married amid our bright lights and legendary sights, including many landmarks of gay history. Whether you are a native New Yorker or someone who has dreamed of having your wedding in New York City, that opportunity is yours.

It is important to keep in mind that getting married in New York City is a multi-step process. Couples must complete an application and receive a Marriage License at the City Clerk's office before they can legally wed. For general information about marrying in New York, visit www.cityclerk.nyc.gov/



SUBSTANCE USE TREATMENT

Overcoming alcohol and drug addiction begins with an environment that is both safe and supportive. LGBTQI-specific treatment programs provide a space where patients can receive treatment from addiction counselors to help get sober. The organizations below can help you overcome your addiction:

THE CENTER

THE LESBIAN, GAY, BISEXUAL &
TRANSGENDER COMMUNITY CENTER

The Center

(The Lesbian, Gay, Bisexual & Transgender Community Center)

208 West 13th Street
New York, NY 10011
212.620.7310

www.gaycenter.org

LGBTQI communities face a number of health disparities, including a greater risk for alcohol and substance use, and The Center makes it a priority to offer assistance for people struggling with such issues. From individual and group counseling to support for significant others and a licensed outpatient treatment program, The Center has the tools to help you through the recovery process.

For more information about their recovery program and services, please call **646.556.9300** or email recovery@gaycenter.org.



REALIZATION CENTER, INC.

Comprehensive Outpatient Addictions Treatment Centers

Realization Center, Inc.

Manhattan Location

19 Union Square West
New York, NY, 10003
212.627.9600

Brooklyn Location

175 Remsen Street, 2nd Floor
Brooklyn, NY, 11201
718.342.6700

HOTLINES

Below are just some hotline numbers to receive immediate emergency telephone counseling and help for emotional and physical crises:

Anti-Violence Project
212.714.1141

**Urban Justice Center /
Domestic Violence Project**
718.875.5062

**Gay and Lesbian
National Hotline**
National: 888.843.4564
New York: 212.989.0999
(Monday – Friday) | 4:00pm – 12:00am
(Saturday) | 12:00pm – 5:00pm

NYC Well (counseling):
888.NYC.WELL (888.692.9355)

**RAINN
(Rape, Abuse & Incest
National Network)**
800.656.4673

Samaritans Suicide Hotline
212.673.3000

Trevor Project
(24 hours, youth-only)
866.488.7386



GENDER IDENTITY

If you have questions about gender identity, are looking for a support group, are seeking healthcare or would just like to meet and interact with other people of transgender experience, contact:



The Audre Lorde Project

85 South Oxford Street
Brooklyn, NY 11217-1607
718.596.0342

www.alp.org



FIERCE NYC

(Ages 13-24)

2427 Morris Avenue
Bronx, NY 10468
929.246.5273

147 W 24th St
New York, NY 10011
646.336.6789

www.fiercenyc.org



The LOFT – LGBT Community Services Center for the Lower Hudson Valley

252 Bryant Avenue
White Plains, NY 10605
914.948.2932

www.loftgaycenter.org



Pride Center of Staten Island

25 Victory Boulevard, 3rd Floor
Staten Island, NY 10301
718.808.1360

www.pridecentersi.org

GET AN IDNYC CARD



Apply for IDNYC, a free ID card available to all New York City residents age 14 and older. Your immigration status does not matter, and no one will ask you about it. All you have to do is provide proof of identity and residence in the five boroughs of New York City.

The IDNYC card is an accessible and secure document that enables residents to access City services and grant admission to City buildings, such as schools. In addition, the card can be presented as proof of identification for interacting with the police and is an accepted form of identification for opening a banking account at select financial institutions.

To apply for your IDNYC, visit www.nyc.gov/idnyc for more information.





Metro Plus Health

[METROPLUS.ORG](https://www.metroplus.org)

800.303.9626 (TTY: 711)
50 Water Street, 7th Floor
New York, NY 10004



Medicaid

MetroPlusHealth is a HMO, HMO SNP plan with a Medicare and Medicaid contract. Enrollment in MetroPlusHealth depends on contract renewal. MetroPlusHealth does not discriminate on the basis of race, color, national origin, sex, age, or disability in its health programs and activities.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 866.986.0356 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電866.986.0356 (TTY: 711).